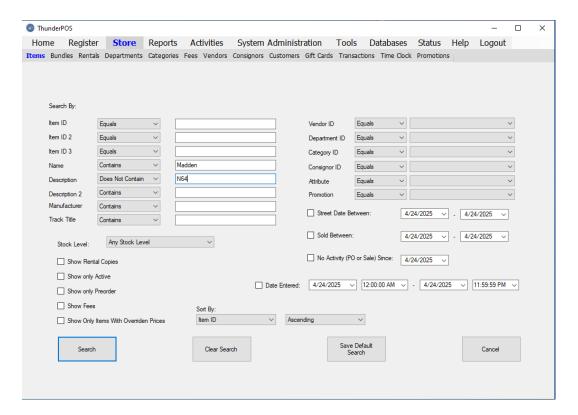In this newsletter, we're discussing new searching options that have been added to the software, as well as new label designer functionality.

New Searching Options

Within the windows software, we've made a number of powerful changes to the advanced search for items and for customers.
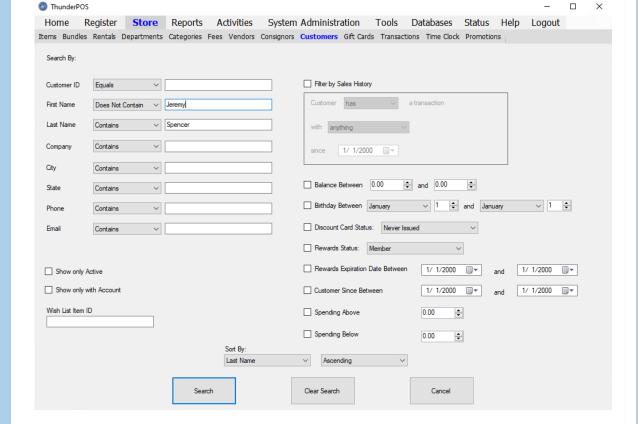

For text based fields on these searches, you will now have options for how the text is searched. Previously for items, Item ID fields needed an exact match, while the other fields would search by whether the entered information was contained within that field.

Now, you can search each of these by three options. Equals will require an exact match on that field. Contains will look for the entered text to appear somewhere within that field. For example, searching for Madden will find Madden 25 if searched by contains, but not if searched by equals.

Finally, Does Not Contain will exclude any items that would be matched through contains searching.

You can also for items now select whether you want to search for everything within or not within a certain department, category, consignor, vendor, containing a specific attribute, or covered by a specific promotion.
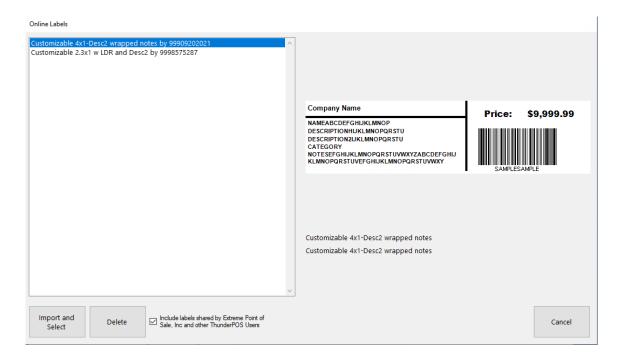
Equals, Contains, and Does Not Contain searching is also available in the advanced searching for customers.

Please let us know if you have any feedback on these new search types, available in version 25.5.1.

Label Design Sharing

We're also making label design sharing available, similar to the register design sharing that is already available. This can be useful if you have multiple stores and are wanting to send a custom label design, or if you just want to make a label design available for other stores. There will also be less commonly used sizes and label designs added by us through this feature rather than through updates.

You can access this through the label designer in either Windows or in the ThunderPOS.net website for cloud users. As a reminder, in Windows this can be accessed through the print

labels screen in items by hitting modify label design, then hitting design labels. In ThunderPOS.net, go to the View Items page, then click the three lines that will open the hamburger menu in the top right of the screen, then select Design Labels.

There will now be options to load from online in either of these places, where you can see designs other stores in your chain or that all users have uploaded.

You can also share a design to your other stores or to everyone by hitting the Share Online button. There's a checkbox that will select whether you are sharing with everyone or just with yourself.

Audit Quantity Changes Changing

One other alteration to the software coming with version 25.5.1 is how the Audit Quantity Changes option works. In previous versions, this setting would require a reason to be entered upon changing a quantity of an item directly. This would be recorded and show up on the audit quantity change report, but if the option was off then no information would be recorded about this modification at all.

For users who had this option on previously, it will continue to function exactly as it has in the past. However, from version 25.5.1 forward, if the option is off then a change made directly in inventory will automatically log to the audit report with the reason "Changed in Inventory", still keeping a record of the alteration and which employee has made it. Some users who did not necessarily want the reason but just wanted the record of the change being made may want to turn the option off with this in mind, and for other users who had it off simply know that there is now a trail even without the interface slowdown of needing to select a reason for the change.

If you want a reason to be entered and already have this on, then just leave the option on and you're good to go.

We will be closed Monday, May 26th for Memorial Day.

The current version of the software, available for supported users, is 25.5.1. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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