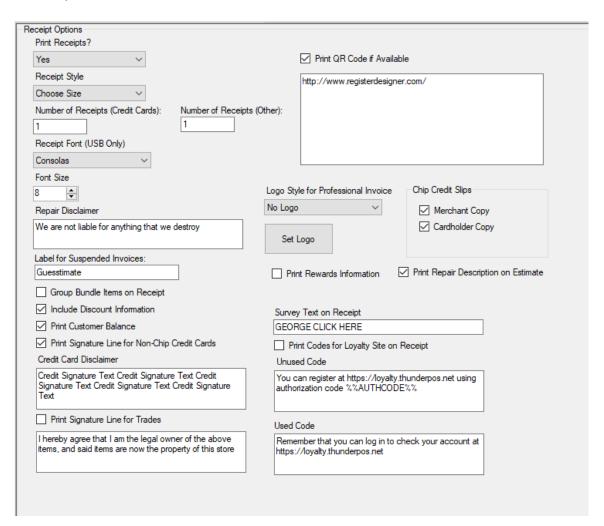In this newsletter, we're going over new QR code support in the software, a reminder about physical inventory, and a preview of upcoming updates to on-premise enterprise in the coming year.

QR Code Support

By multiple requests, we've added support for printing QR codes in a few areas of the software, some of which have already been released and others which will be upcoming.
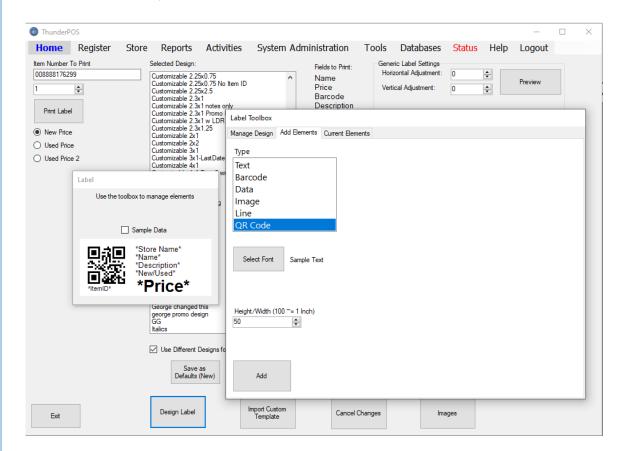
Already available is the option to print a QR code at the bottom of all receipts on supporting printers. To try this, you can go to your system administration -> settings screen and then the receipt section.

To print a QR code, check the "Print QR Code if Available" option then fill in the text that you want the QR code to be. Most frequently for customers, we would recommend this be a link to a website of your choice. This feature is available in version 24.12.1.0 of the software.

Upcoming in next year's first release will be the option to print a QR code in place of the barcode on labels made through the label designer in the software. While not every scanner we have sold is capable of scanning a QR code, many more recent ones are, and a QR code's smaller width should allow for utilizing label sizes that may not be possible when using a standard barcode in addition to allowing for designs that make use of the more

consistent look of a QR code.

These options will also be available for labels being printed through ThunderPOS.Net, for cloud users, and are available both for customer labels and item labels. Example QR code designs for 2.3x1 labels and for split item labels will both be included with the update, as well as the ability to design your own.

End of Year Reminders

With the New Year coming up, there are a few important things you shouldn't forget to do in advance or on the 31st or the 1st!

First, if you want a detailed inventory list as of the first, make certain you run that or schedule a report to email to yourself. This can be extremely useful if you need to do any breakdowns or want to check the calculations, if you have incorrectly costed items, as opposed to the simple totals.

If you're wanting to purchase any hardware before the end of the year for tax reasons, you should go ahead and do that - don't let it slip past the first. In particular, if you are wanting batch scanners to use for performing an inventory and you are getting them from us, make certain you order them in time for them to ship to you!

We do also recommend performing a physical inventory if you can. There are any number of methods you can use for doing this, including a batch scanner, scanning through the register (or thunderpos.net if you're a cloud user), or importing and exporting spreadsheets, but at least once a year doing a physical check will allow the system to be much more accurate in reporting what's going on with your store.

Regardless of everything else, thank you for your business and have a wonderful holiday season, and all success in 2025!

On Premise Enterprise Updates Coming

For next year, we will be releasing updates to the on-premise Enterprise product to improve performance and introduce features that have been available in the cloud version. These updates should be available later in the first quarter.

The full extent of new features will be revealed later, but there are things we are ready to announce now. These include support for rewards points carrying across between stores, support for fee items and consignment, support for sending promotions between stores, and updated syncing routines. Reports will be fully revisited and updated.

A particular focus is being placed on ease of setup and configuration; often, managing IP addresses and credentials has been a particular struggle for some of our on-premise users and we want to simplify this process as much as possible for users.

More details will be released in future newsletters, but we hope this will be exciting for those using this version of the software!

We are closed on Tuesday, December 24th and Wednesday, December 25th for Christmas. We are closed on Wednesday, January 1st 2025 for New Year's Day.

The current version of the software, available for supported users, is 24.12.1. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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