

In this newsletter, we're discussing the updated release of ThunderPOS.net as well as the way you can still access the prior version of the site.

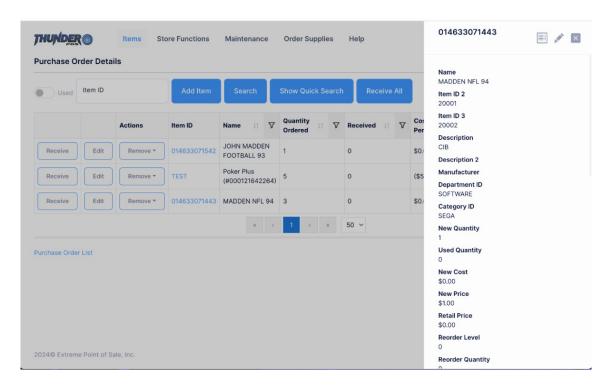
ThunderPOS.Net Update Release

If you've been reading the newsletters, you've seen our previews of the improved, revamped ThunderPOS.net website. We're happy to announce that the website will release following a maintenance period on Wednesday morning from 6am-9am eastern time, during which the server might be down. You can try it out as soon as it's released just by logging into ThunderPOS.net! You can use your existing login credentials for the new site, they will not have changed.

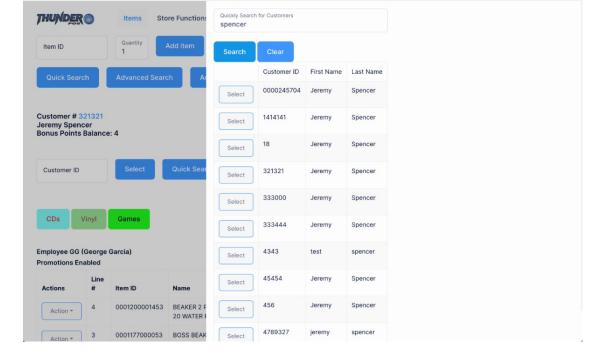
As we've said, our main objectives with the redesign were:

1. Improved efficiency. Giving you the information you need right on the page you're on, and allowing you to perform common actions in place without having a lot of clicks and page changes to get it done. Here are some examples of how we're making life easier for you.

This is a screenshot of the Purchase Order create screen. As you see, on the right, you can bring up an item side view that lets you quick search for items, view item details and history and even perform quick item edits right from the Purchase Order screen!

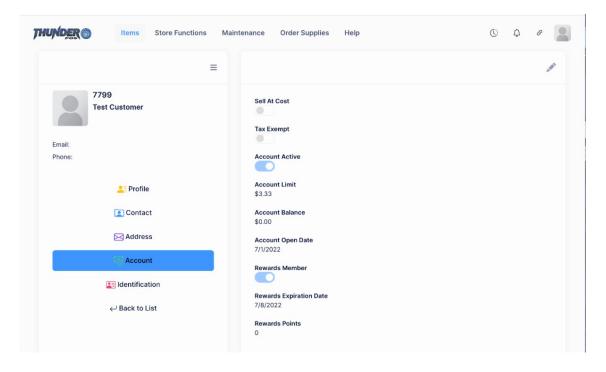


In another example, shown below, you similarly search for customers and items in a side view at the register screen. The screenshot shows the customer side view where you can view search results and select customers right from the register.

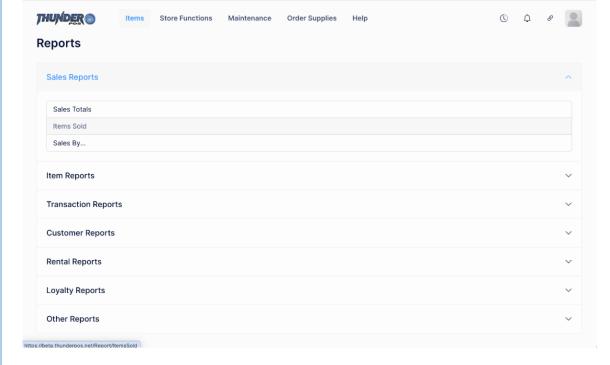


2. Enhanced user experience. Giving you a clean, neat, simple user interface that makes it easy to do your work without a lot of screen clutter.

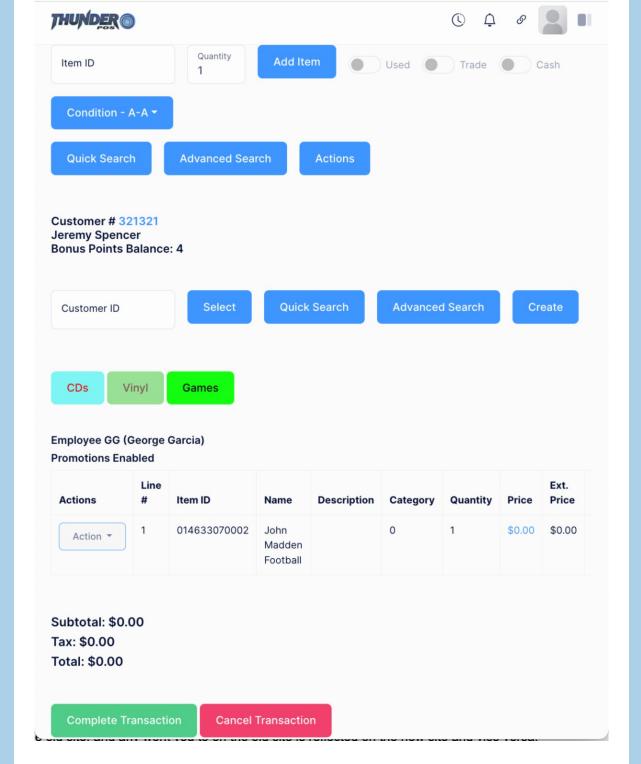
The screenshot below is our new customer details/edit page. He're we designed the page with a card interface where you can select what you want to view on the left and display/edit it in the right pane. The hamburger menu on the upper right of the left pane lets you perform the lesser used functions without having them distract from the primary interface.

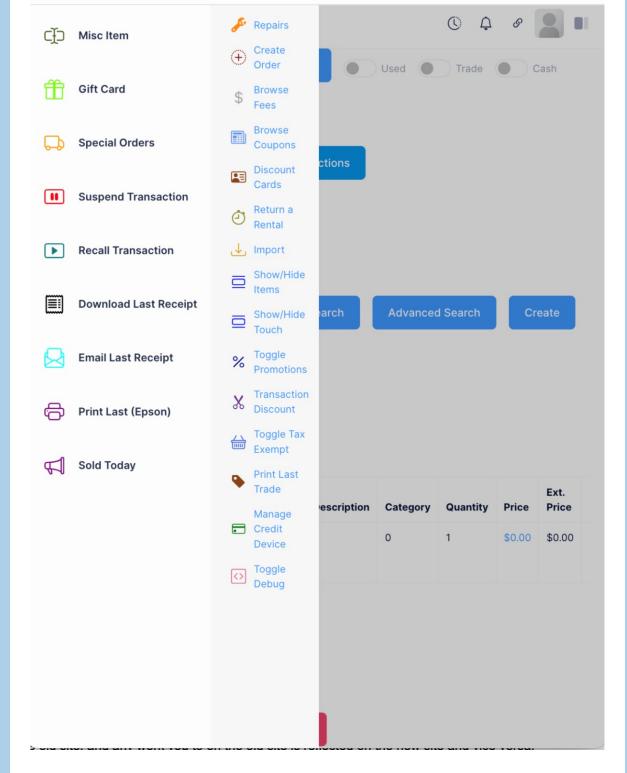


Here is our new reports page. As you know, ThunderPOS gives you a large number of reporting options. When you enter reports on the new site, you are presented with a list of report categories that you can expand to find the report you want to run without having to scroll through the reports you're not interested in. The same design is used in the new settings page. Just tap on the section heading to expand, and again to collapse it back down.



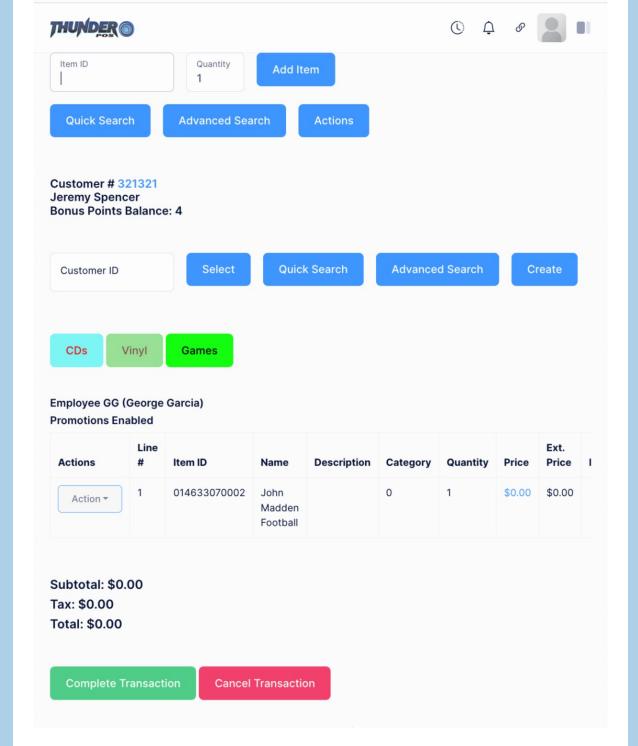
Below shows the new ThunderPOS.net web register. You'll see the register is a very clean, simple design. But you can hit the Action button to let you perform any function you need to, such as making a special order or suspending a transaction.



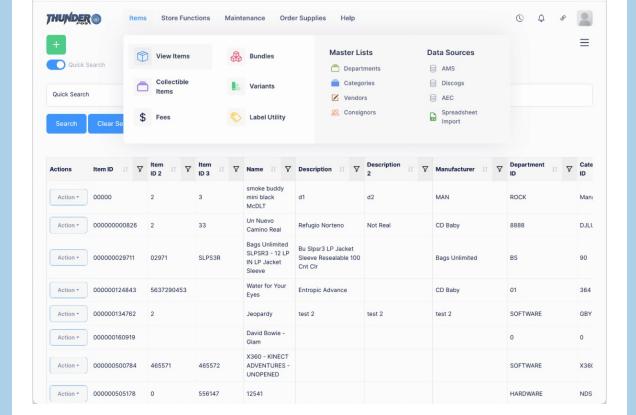


3. Enhancing features to give you more flexibility.

Some stores focus on buy/sell/trade, while some deal only in new items. The ThunderPOS.net site now lets you tailor your user interface accordingly, showing used features on pages/reports or not based on your options. Here is the register with used turned off. If you're an existing user, your user interface will automatically default to used turned on unless you change it.



As another example, based on the device you are running on and your personal preferences, you can now select your screen appearance. You can have a header menu (light or dark) or a sidebar menu (light or dark). You can also enable/disable menu buttons based on what your store does or doesn't do, such as rentals, appointments, and repairs. Below shows our new header menu.



We are very excited to release this important update to ThunderPOS.net. That being said, we know some customers may need some time to get acclimated to the new site. No need to worry if you don't want to jump right into the new site. You can still access the traditional ThunderPOS.net website at old-ThunderPOS.net. You can use the same credentials on both sites, and any work you do on the old site is reflected on the new site and vice versa.

The current version of the software, available for supported users, is 23.11.1. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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