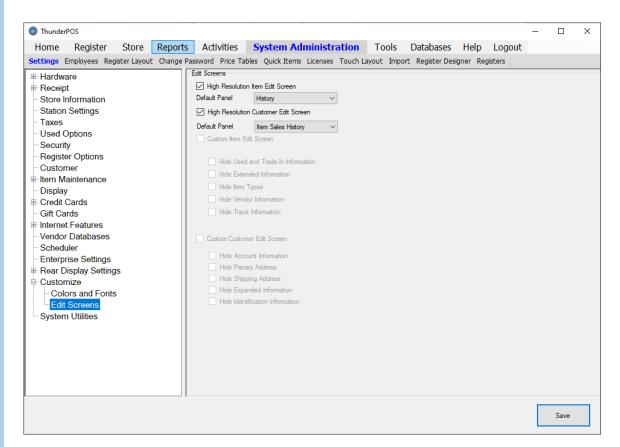
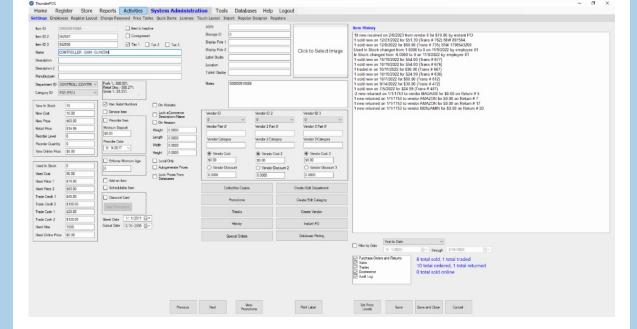


In this newsletter, we're going over some new screens in the current release that will give you more tools, power and efficiency when managing items or customers. These screens are intended for customers with higher resolution monitors because they utilize more space.

## **High Resolution Screens**

Below is the settings screen. In the Customize menu under Edit Screens, you'll see where you can select the high resolution screen. If you don't specifically select the high resolution screen, ThunderPOS will default to the standard screen you are used to seeing. You can select this independently for Items and Customers. You'll also see where you can select the "Default Panel". This selects what will show in the activity panel on the right when you first enter the screen.

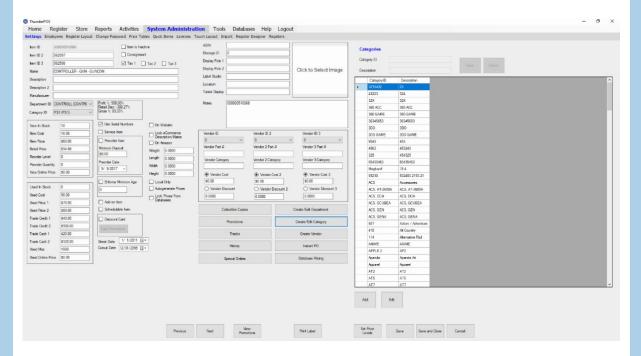




The high res item screen is shown in the screenshot above. Here, the History for the item has been shown on the activity pane. Up to 10 different activities are available, depending on the permissions of the user and whether you are an enterprise customer. The activity shown is selected through the buttons towards the center of the screen.

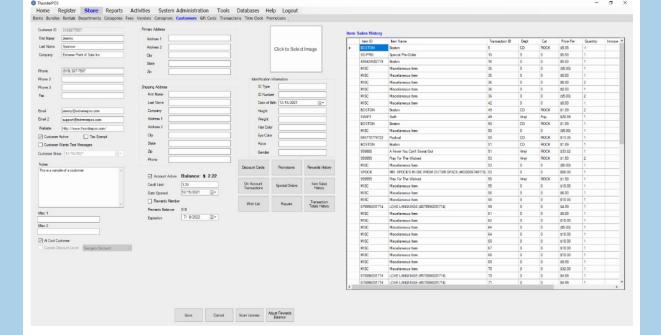
These include adding or editing the department, category, or vendors for the item, performing an instant purchase order for the item, updating the item's price from VGPC, Discogs, AEC Enhanced, or AMS, managing Collectible Copies of the item, viewing and managing Promotions for the item, viewing the history of the item, and seeing special orders of the item.

For Enterprise users, you may also check the stock level of the item at your other stores.



This is functionality you already had with ThunderPOS, but you had to navigate to get to each activity. The high res screen pulls it all into one place, a one-stop shop for managing the item.

The high res Customer Screen, shown below, has a similar activity button - activity pane layout. Many of the activities give you reporting and viewing of customer information you normally would have had to navigate elsewhere to view.



You can quickly see a customer's item, transaction, or rewards history, view and change which customer-based promotions they are set on, view their discount cards and change the expiration date, see their special orders and repairs, see adjustments and payments against their account, and manage their wish list. Of course all these activities won't be available to users without the appropriate permissions.

This is again functionality you already had with ThunderPOS, but the high res screen pulls it all into one place.

The screenshots above were taken at 1920x1080 resolution, for reference - a slightly smaller resolution still may work, but this is a very standard resolution for monitors these days. Remember, you can switch back and forth between the traditional screens and the high res screens by checking/unchecking high res in settings..

The current version of the software, available for supported users, is 23.2.2. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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