



In this newsletter, we're going over some new screens in the current release that will give you more tools, power and efficiency when managing items or customers. These screens are intended for customers with higher resolution monitors because they utilize more space.

High Resolution Screens

Below is the settings screen. In the Customize menu under Edit Screens, you'll see where you can select the high resolution screen. If you don't specifically select the high resolution screen, ThunderPOS will default to the standard screen you are used to seeing. You can select this independently for Items and Customers. You'll also see where you can select the "Default Panel". This selects what will show in the activity panel on the right when you first enter the screen.

The screenshot shows the ThunderPOS application window with the 'System Administration' tab selected. The left sidebar contains a tree view of settings categories, with 'Customize' expanded and 'Edit Screens' selected. The main area is titled 'Edit Screens' and contains the following settings:

- ☒ High Resolution Item Edit Screen
 - Default Panel: History (dropdown)
- ☒ High Resolution Customer Edit Screen
 - Default Panel: Item Sales History (dropdown)
- ☐ Custom Item Edit Screen
 - ☐ Hide Used and Trade-In Information
 - ☐ Hide Extended Information
 - ☐ Hide Item Types
 - ☐ Hide Vendor Information
 - ☐ Hide Track Information
- ☐ Custom Customer Edit Screen
 - ☐ Hide Account Information
 - ☐ Hide Primary Address
 - ☐ Hide Shipping Address
 - ☐ Hide Expanded Information
 - ☐ Hide Identification Information

A 'Save' button is located at the bottom right of the window.

ThunderPOS

Home Register Store Reports Activities System Administration Tools Help Logout

Settings Employees Register Layout Change Password Price Tables Quick Books Licenses Touch Layout Import Register Designer Registers

Item ID

00000010000

☐ Item is Inactive

Item ID 2

562597

☐ Inactive

Item ID 3

562598

☒ Tax 1 ☐ Tax 2 ☐ Tax 3

Name

CONTROLLER - GUN - GUNCOIN

Description

Description 2

Manufacturer

Department ID

CONTROLL CONTN

Category ID

P31 P31

Price 1: \$50.00

Print Dec: 500.27%

Price 1: \$3.33%

☒ Use Social Numbers

☐ On Website

☐ Lock eCommerce

☐ Description Name

☐ Pickorder Item

☐ On Amazon

Minimum Deposit

\$0.00

Pickorder Date

9/1/2017

☐ Enforce Minimum Age

☐ Local Only

☐ Add-on Item

☐ Schedule Item

☐ Discount Card

Send Discount

Shelf Date

1/1/2011

Expiry Date

12/31/2099

New In Stock

10

Unit Price

\$0.00

Unit Price

\$0.00

Actual Price

\$14.99

Pickorder Level

0

Pickorder Quantity

0

Unit Online Price

\$0.00

Used In Stock

0

Unit Cost

\$0.00

Unit Price 1

\$10.00

Unit Price 2

\$0.00

Trade Credit 1

\$40.00

Trade Credit 2

\$100.00

Trade Cash 1

\$20.00

Trade Cash 2

\$100.00

Unit Max

1000

Unit Online Price

\$0.00

Design ID

0

Display Price 1

Display Price 2

Label Studio

Location

Tablet Display

Notes

00000510000

Click to Select Image

Vendor ID

0

Vendor ID 2

0

Vendor ID 3

0

Vendor Part #1

Vendor Part #2

Vendor Part #3

Vendor Category

Vendor Category

Vendor Category

☒ Vendor Cost

☒ Vendor Cost 2

☒ Vendor Cost 3

☐ Vendor Discount

☐ Vendor Discount 2

☐ Vendor Discount 3

\$0.00

\$0.00

\$0.00

☐ 0.0000

☐ 0.0000

☐ 0.0000

Collection Copies

0

Create-GR Department

Photostone

0

Create-GR Category

Tracks

0

Create Vendor

History

0

Instant PO

Special Orders

0

Database Picking

Item History

10 new received on 2/6/2023 from vendor 0 for \$10.00 by instant PO
1 sold new on 1/21/2023 for \$51.30 (Trans # 752) SHW 87654
1 sold new on 12/6/2022 for \$69.00 (Trans # 735) SHW 178543200
Used in Stock changed from 1.0000 to 0 on 11/9/2022 by employee 01
In Stock changed from: 0.0000 to 0 on 11/9/2022 by employee 01
1 sold new on 10/19/2022 for \$54.00 (Trans # 677)
1 sold new on 10/19/2022 for \$54.00 (Trans # 676)
1 traded in on 10/19/2022 for \$39.00 (Trans # 667)
1 sold new on 10/10/2022 for \$24.99 (Trans # 636)
1 sold new on 10/10/2022 for \$59.00 (Trans # 612)
1 sold new on 9/14/2022 for \$30.00 (Trans # 472)
1 sold new on 7/5/2022 for \$24.99 (Trans # 471)
2 new returned on 1/11/173 to vendor AMAZON for \$0.00 on Return # 5
1 new returned on 1/11/173 to vendor AMAZON for \$0.00 on Return # 7
1 new returned on 1/11/173 to vendor AMAZON for \$0.00 on Return # 17
1 new returned on 1/11/173 to vendor BENJAMIN for \$0.00 on Return # 20

Filtering Date

Year to Date

1/1/2023

through

2/14/2023

Purchase Orders and Returns

8 total sold, 1 total traded

Sales

10 total ordered, 1 total returned

Trades

0 total sold online

Comments

Audit Log

Printout

Next

View Photozone

Print Label

Set Price Levels

Save

Save and Close

Cancel

The high res item screen is shown in the screenshot above. Here, the History for the item has been shown on the activity pane. Up to 10 different activities are available, depending on the permissions of the user and whether you are an enterprise customer. The activity shown is selected through the buttons towards the center of the screen.

These include adding or editing the department, category, or vendors for the item, performing an instant purchase order for the item, updating the item's price from VGPC, Discogs, AEC Enhanced, or AMS, managing Collectible Copies of the item, viewing and managing Promotions for the item, viewing the history of the item, and seeing special orders of the item.

For Enterprise users, you may also check the stock level of the item at your other stores.

[illegible]

ThunderPOS Home Register Store Reports Activities System Administration Tools Databases Help Logout
Items Bundles Rentals Departments Categories Fees Vendors Carriers Customers Gift Cards Transactions Time Clock Promotions

Customer ID: 5153277597
First Name: Jeremy
Last Name: Spencer
Company: Extreme Point of Sale Inc.
Phone: (919) 387-7597
Phone 2:
Phone 3:
Fax:
Email: jspencer@thunderpos.com
Email 2: support@thunderpos.com
Website: http://www.thunderpos.com/
☒ Customer Active ☐ Tax Exempt
☐ Customer Starts Text Messages
Customer Since: 12/15/2021
Notes: This is a sample of a customer
Misc 1:
Misc 2:
☒ All Call Customer
☐ Custom Discount Level

Primary Address
Address 1:
Address 2:
City:
State:
Zip:
Phone:
Shipping Address
First Name:
Last Name:
Company:
Address 1:
Address 2:
City:
State:
Zip:
Phone:
Identification Information
ID Type:
ID Number:
Date of Birth: 12/15/2021
Height:
Weight:
Hair Color:
Eye Color:
Race:
Gender:
Discount Cards: Promotions: Rewards History:
On-Account Transactions: Special Orders: Item Sales History:
Wish List: Repairs: Transaction Totals History:

Item Sales History

Item ID	Item Name	Transaction ID	Dept	Car	Price Per	Quantity	Invoice
50-PRD	Special Pre-Order	15	0	0	\$5.00	1	
458424832734	Book	18	0	0	\$5.00	1	
MISC	Miscellaneous Item	36	0	0	\$5.00	1	
MISC	Miscellaneous Item	36	0	0	\$5.00	1	
MISC	Miscellaneous Item	36	0	0	\$5.00	2	
MISC	Miscellaneous Item	36	0	0	\$5.00	1	
MISC	Miscellaneous Item	42	0	0	\$5.00	1	
BOOK	Book	49	CD	ROCK	\$1.89	2	
BOOK	Book	49	Vinyl	Pop	\$20.89	1	
BOOK	Book	50	CD	ROCK	\$1.89	1	
MISC	Miscellaneous Item	50	0	0	\$5.00	1	
04078774722	Radical	50	CD	ROCK	\$13.39	1	
BOOK	Book	51	CD	ROCK	\$1.89	1	
99988	A Fever You Can't Sweat Out	51	Vinyl	ROCK	\$33.82	1	
99955	Pay For The Wicked	53	Vinyl	ROCK	\$1.50	2	
MISC	Miscellaneous Item	53	0	0	\$5.00	1	
SPOCK	MRS. SPOCK'S MUSIC FROM OUTER SPACE (MUSIC)	53	0	0	\$50.00	1	
99955	Pay For The Wicked	55	Vinyl	ROCK	\$1.50	1	
MISC	Miscellaneous Item	55	0	0	\$10.00	1	
MISC	Miscellaneous Item	56	0	0	\$5.00	1	
MISC	Miscellaneous Item	58	0	0	\$10.00	1	
07596031714	LOVE LANGUAGE (MUSIC)	59	0	0	\$4.99	1	
MISC	Miscellaneous Item	61	0	0	\$5.00	1	
MISC	Miscellaneous Item	62	0	0	\$10.00	1	
MISC	Miscellaneous Item	64	0	0	\$5.00	1	
MISC	Miscellaneous Item	64	0	0	\$10.00	1	
MISC	Miscellaneous Item	65	0	0	\$10.00	1	
MISC	Miscellaneous Item	67	0	0	\$10.00	1	
MISC	Miscellaneous Item	68	0	0	\$10.00	1	
MISC	Miscellaneous Item	69	0	0	\$5.99	1	
MISC	Miscellaneous Item	70	0	0	\$32.00	1	
07596031714	LOVE LANGUAGE (MUSIC)	70	0	0	\$4.99	1	
07596031714	LOVE LANGUAGE (MUSIC)	71	0	0	\$4.99	1	

Save Cancel Scan License Adjust Items Balance

You can quickly see a customer's item, transaction, or rewards history, view and change which customer-based promotions they are set on, view their discount cards and change the expiration date, see their special orders and repairs, see adjustments and payments against their account, and manage their wish list. Of course all these activities won't be available to users without the appropriate permissions.

This is again functionality you already had with ThunderPOS, but the high res screen pulls it all into one place.

The screenshots above were taken at 1920x1080 resolution, for reference - a slightly smaller resolution still may work, but this is a very standard resolution for monitors these days. Remember, you can switch back and forth between the traditional screens and the high res screens by checking/unchecking high res in settings..

The current version of the software, available for supported users, is 23.2.2. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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Extreme Point of Sale Inc | 1001 Pemberton Hill Rd. Suite 204 | Apex, NC 27502 US

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