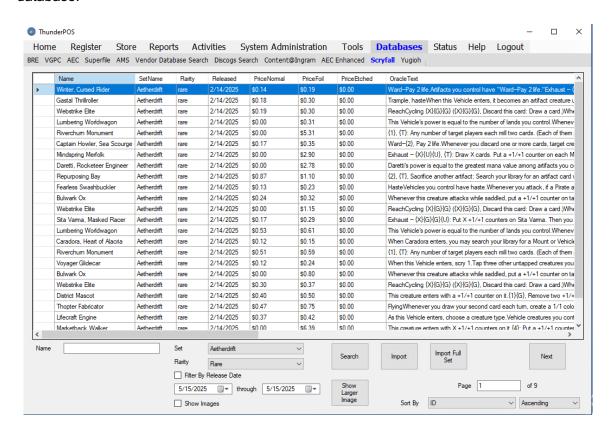


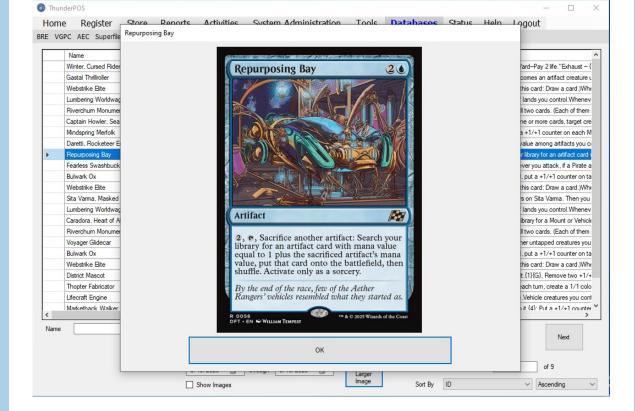
In this newsletter, we're discussing new vendor databases that are available through the software, as well as a reminder that the end date for Windows 10 support by Microsoft is coming up soon.

New Vendor Databases

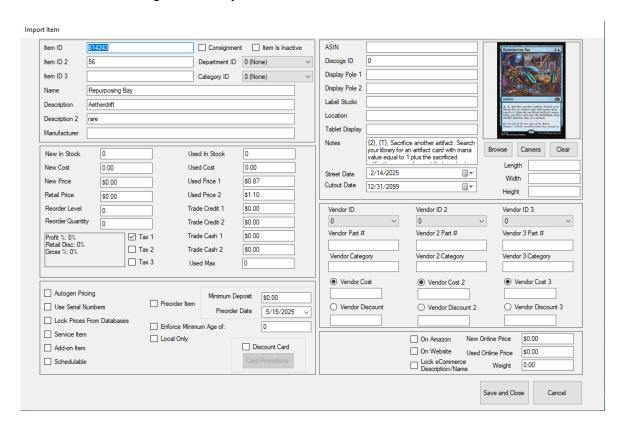
With version 25.5.2, we're delighted to announce two new vendor databases, freely available to all users, meant for game stores that are doing trading card singles - a Yu-Gi-Oh database and a Magic: The Gathering database, utilizing the publicly available Scryfall database.



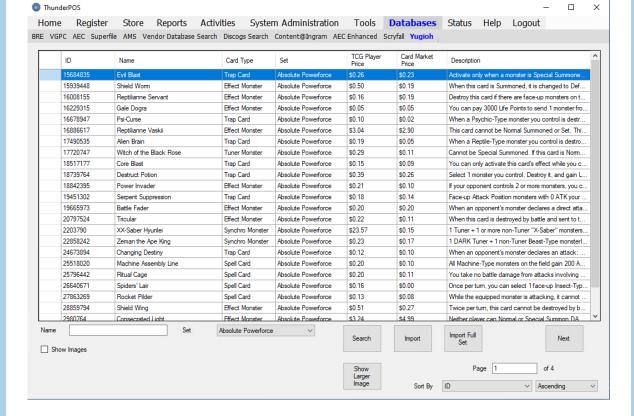
Very similar to the AMS and AEC Enhanced databases, these two databases offer pictures to go with the items that you bring in with them. You can optionally choose to show those pictures on the search, though this will greatly reduce the number of rows visible on an item at once, but alternatively you can elect to view a larger version of the image for the row you have selected by clicking 'Show Larger Image'.



Due to the lack of barcodes associated with card singles, the default item ids on these items when imported will be the internal ids associated with them in these databases. You can, of course, elect to change these as you would like.



One unique thing about both of these databases as opposed to our other vendor databases is that they do offer built-in functionality to import an entire set's worth of items into your inventory, allowing for rapid entry when the new set is released. In order to do this, you'll simply hit the import set button, select the set you want to bring in, and wait for all items to pull for that set.



We know that many of our game store customers have long dealt in these card products alongside their video game offerings for many years, and in some cases are now almost exclusively handling these. We hope this will be a helpful tool for those users.

Barcode Prefixes

For many, many years we have offered settings to distinguish between new and used copies of the same item on the barcode, allowing you to not worry about checking new or used on each product at the register and accidentally selling for the wrong amount, and also making for an easier physical inventory process, so long as the barcodes scanned are ones printed through the system.

Recently, however, we have expanded on this feature. Now, in addition to simply being able to do prefixes for New and/or Used, if the item is Used you can use unique prefixes to indicate the condition. This works whether you're using conditions 1 and 2, or you're using A-E grading. However, note that you will need a unique prefix for each condition, and no item ids in the system should start with that prefix.

This feature can be great if you have employees who regularly forget to select the right condition when selling an item; note that if you switch this option on and have labels already printed through the old system that they'll still work, you'll just need to manually select the correct condition as you do now for those items until you print new labels.

Windows 10 Support Ending

Windows 10 security updates are ending from Microsoft on October 14th, 2025. While ThunderPOS will continue to function on Windows 10 past this date, we strongly advise updating to Windows 11 before then. If your computer is able to upgrade to 11 in place, you should be able to just allow the automatic updater to install it, which it's likely been asking to do for quite some time.

However, certain older computers may not meet the requirements for Windows 11. In this case, it may be time to replace the PC as a whole. It is likely that your printers and other

hardware will be compatible with 11 if they have worked on 10, but if you have extremely old printers that are still using serial connections you may need to go out of your way to get the appropriate ports, or you can elect to replace the printers at the same time.

Whatever you decide to do, our suggestion would be to think about it before the deadline sneaks up on you and have a plan for what you want to do, whether that's putting off the update to 11 as long as possible, going ahead with updating a computer that is capable of it, or planning for a replacement.

We will be closed Monday, May 26th for Memorial Day.

The current version of the software, available for supported users, is 25.5.1. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

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