

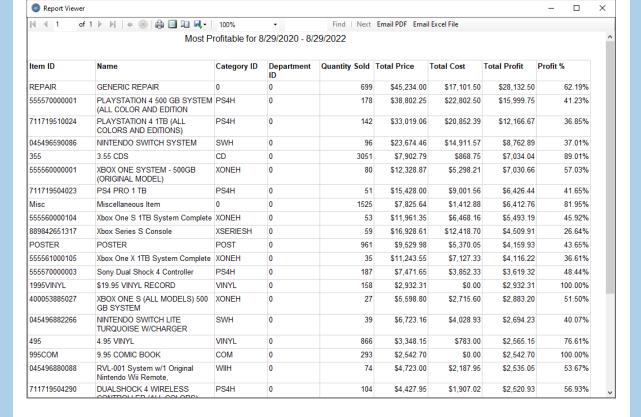


In this month's newsletter, we're discussing a new report that will be available in 22.8.1, along with more screenshots about the offline mode option. As a reminder, we will be closed Monday, September 5th for Labor Day.

## **Most Profitable Items Report**

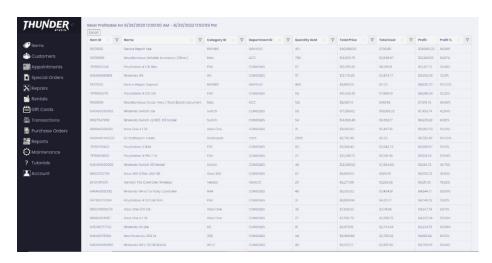
We're always looking to add new and useful reporting options to the system. This month, we're bringing you a new items report, showing the most profitable items in your store for a time period. You can select whether this is ordered by the gross profits on the item, the gross sales of the item, or the profit margin percentage of the item.

This report can be found under Reports -> Items -> Most Profitable. You can select how many items to show, and can filter to specific departments, categories, or vendors.



Like all reports in the report viewer in ThunderPOS, you can then also email it to yourself or save it as an excel file or a pdf.

If you're a cloud user, you can either use this version of the report, or you can go through the backoffice and through reports to get to the backoffice version under the items section.



Either version will give you the same information and the same filter options.

## Offline Mode Releasing Soon

The offline mode previously mentioned in the newsletter will be available soon. Several slight modifications have been made in the development process since the last time we discussed this feature.



The cloud button, which in the above pictured layout is at the far bottom left, will now light up yellow while performing the initial sync process, returning to the default color and text once your local database is caught up to your live cloud one.

Additionally, cloud enterprise users will now be shifted to offline mode should the central database become unavailable as well as when the primary database becomes unavailable, offering them extra resilience against any issues with communication.

If you're interested in seeing the offline mode in action, we've published a <u>youtube video</u> showing it in use and how to set it up.

The current version of the software, available for supported users, is 22.6.3. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

Windows 11 has been released. The current version of ThunderPOS does work with it. However, certain older printer models, such as some versions of the Bixolon SRP-770II, do not. Older versions of ThunderPOS and ExtremePOS have not been tested with Windows 11 and we do not guarantee functionality.

If you are on a version older than 4.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 will be sunset from support on December 31st, 2022.

We will be closed Monday, September 5th for Labor Day.

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