



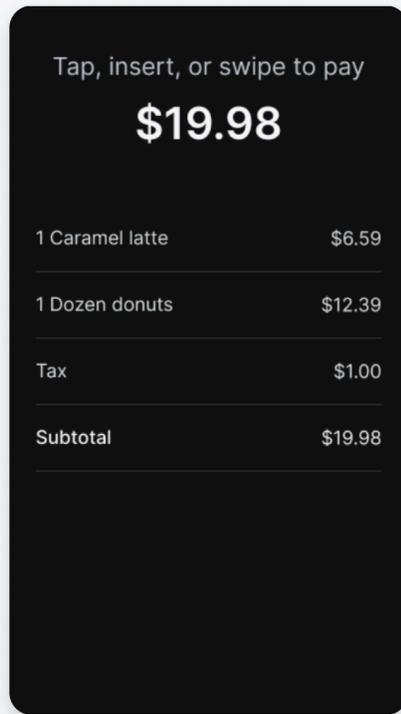
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New Stripe Options

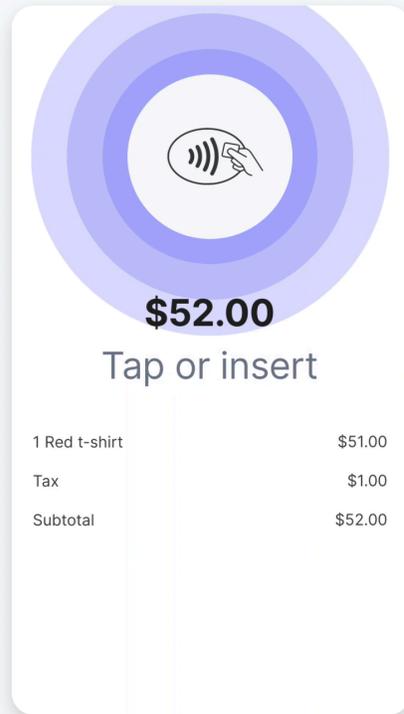
For those users utilizing Stripe as your payment processor with the Windows or Web registers, we're happy to announce new features being supported for new features that Stripe has released.

For our Stripe users, you may now use the Stripe terminal as a customer display. This will show items and the total on the reader as they are added to the invoice. Sample screenshots, provided from Stripe, are below:

1. WPE



2. S700



These are the default appearances for the WisePOS E (left) and Stripe S700 readers (right) respectively, though the WisePOS E may also be put into a light mode which makes the text closer to the appearance on the right.

In addition to the cart display, we're also adding options where you can use the terminal to prompt the customer for input. There are a few different areas where this is available.

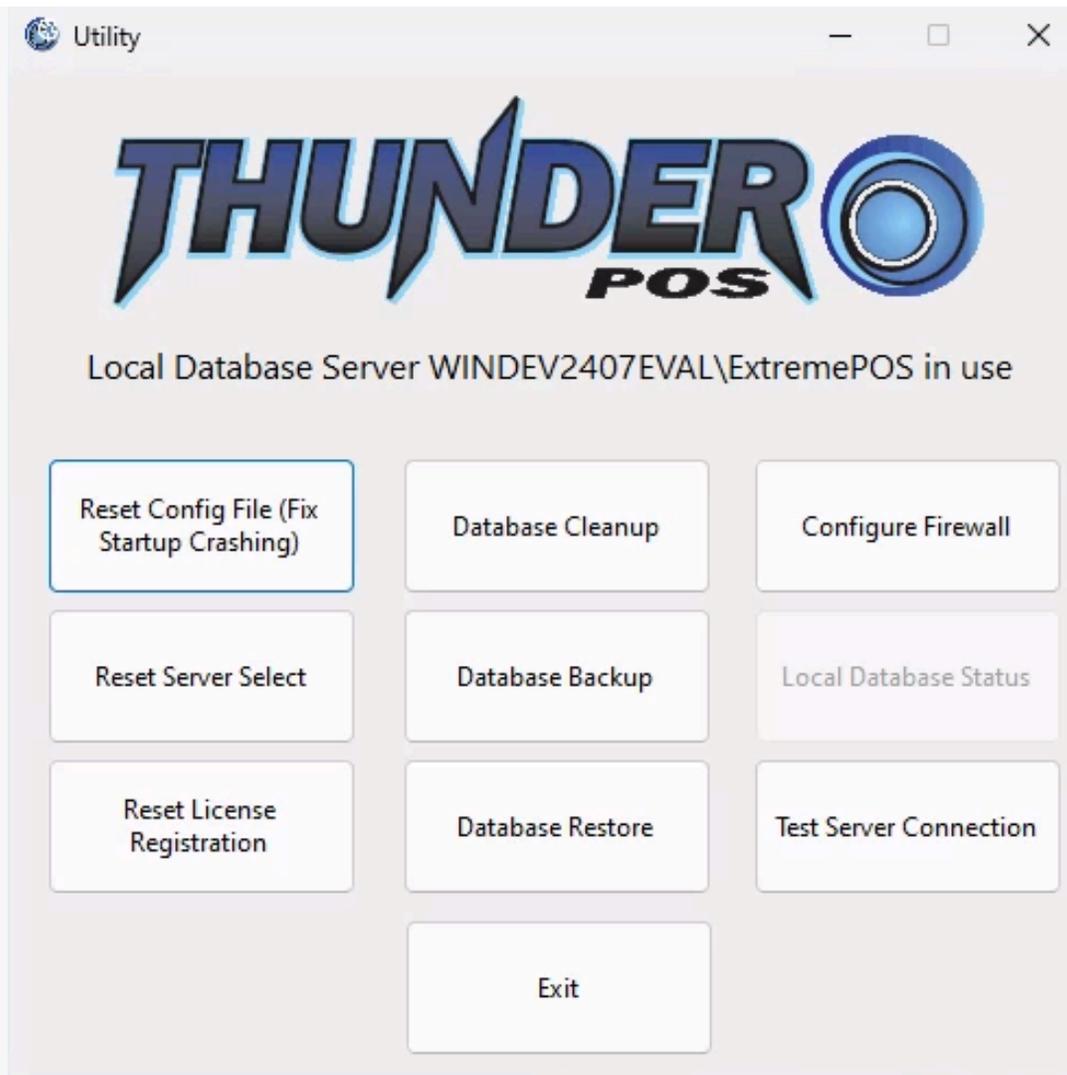
First, there is a new option for receipts where the customer, rather than the employee, will be prompted through the stripe terminal for if they want a receipt or not. This will happen on all transactions, whether they are credit card transactions or not. They can select between email, printed, and no receipt. If they do not respond, then no receipt will be printed by default. If they select email, they'll be prompted to enter their email address.

Second, you can add a button to the register that will prompt the customer to enter their email address or phone number. This will select the customer for an invoice if there is a match, or allow you to select between customers in the system if multiple customers match.

Finally, you can use the Stripe reader to collect certain information when setting up a customer. Specifically, you may collect their first name, last name, phone, and email address, reducing the chance of a misspelling entering the system and making it more difficult to reach the customer later.

ThunderPOS Utilities

We've added a new feature for our Windows users to make certain maintenance tasks easier, or achievable without having to contact support for assistance.



The ThunderPOS Desktop Utility, added in version 26.1.5, allows you to manage certain functions from outside of the ThunderPOS software.

Reset Config File will remove certain configuration files from the local computer that, if corrupted, can cause ThunderPOS to crash on startup. If you're having an issue starting ThunderPOS, we would recommend trying this.

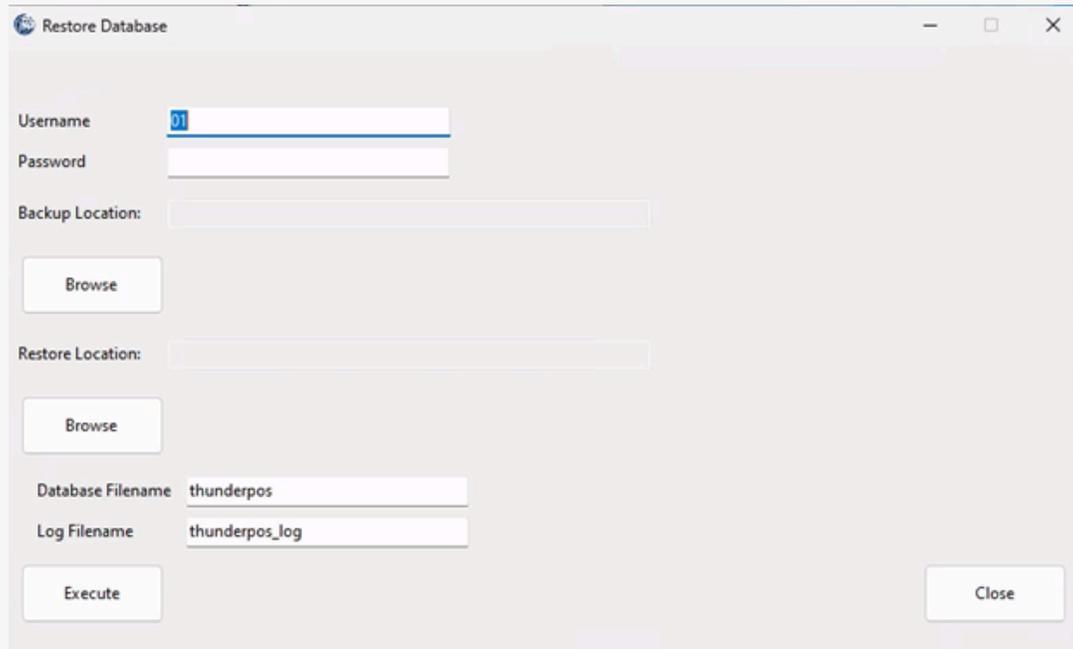
Reset Server Setup will remove the server selection file, allowing you to reselect where you want your data to be stored. This WILL NOT delete the database; it will remain on your prior server.

Reset License Registration will remove your license from the computer and allow you to reregister with another computer.

Database Cleanup will run the database cleanup routine that is available through settings.

Database Backup will allow you to make a backup of your database to a directory of your choice. This is only available if you are using an on-premise database server.

Restore Database will allow you to restore a database backup. You must enter administrative credentials for your current database. You must also be using an on-premise database.



The screenshot shows a 'Restore Database' dialog box with the following fields and buttons:

- Username:
- Password:
- Backup Location:
- Browse button for Backup Location
- Restore Location:
- Browse button for Restore Location
- Database Filename:
- Log Filename:
- Execute button
- Close button

Configure Firewall will automatically attempt to set up the windows defender firewall to allow access to the current computer on SQL server ports.

Local Database Status will display the status of your local backup database, if configured. This can only be used if you are using a cloud database.

Test Server Connection allows you to check if you can reach your currently selected database server.

The current version of the software, available for supported users, is 26.2.1. To get back on support, or to upgrade to phone support from email support, contact sales at (919) 387-7597 x100. If you are not on phone support, and you call, a response will be sent to the email address on file. You can also buy a support incident from our website.

If you are on a version older than 5.0 that has been sunset, you can contact sales for information on purchasing an update. All versions prior to ThunderPOS 5.0 have been sunset from support as of December 31st, 2022.

Extreme Point of Sale, Inc.

PO Box 582

Supply, NC 28462



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